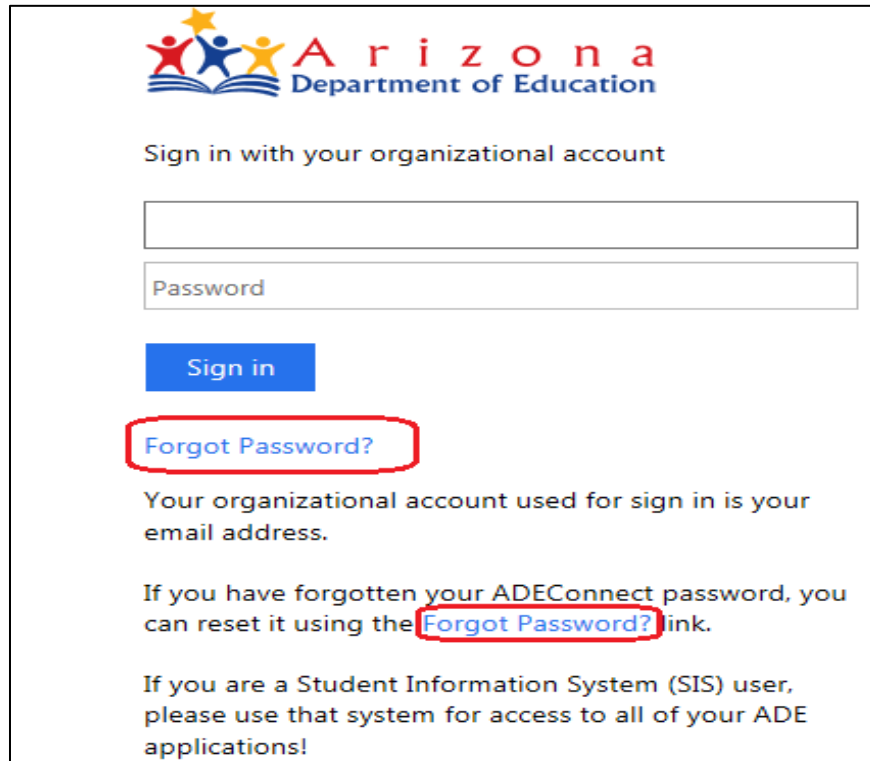



If you are an *ADEConnect direct sign user only* and need to reset your ADEConnect password?, it's now Easier, Faster and the Power Is In Your Hands!

Note: Student Information System (SIS) users will continue to maintain their passwords in the SIS.

Note: Resetting your ADEConnect password does not impact your access to Common Logon.

- Just click one of the Forgot Password? links on the ADEConnect sign in page and start from there:




Sign in with your organizational account

[Sign in](#)

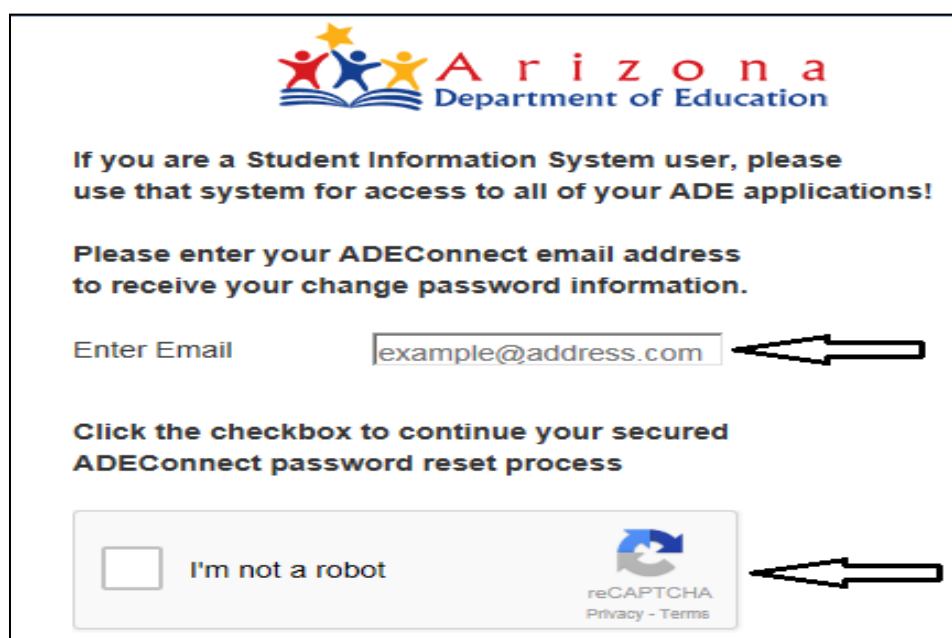
[Forgot Password?](#)


Your organizational account used for sign in is your email address.

If you have forgotten your ADEConnect password, you can reset it using the [Forgot Password?](#) link.

If you are a Student Information System (SIS) user, please use that system for access to all of your ADE applications!

- Follow *all* of the instructions on the screens to request a password reset

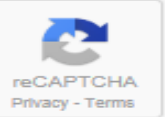




If you are a Student Information System user, please use that system for access to all of your ADE applications!

Please enter your ADEConnect email address to receive your change password information.

Enter Email


Click the checkbox to continue your secured ADEConnect password reset process


☐ I'm not a robot 





Select all images with flowers.


Answer the security question until you are successful


☒






☒


















[Report a problem](#)

Verify


If you are a Student Information System user, please use that system for access to all of your ADE applications!

Please enter your ADEConnect email address to receive your change password information.

Enter Email


✓

I'm not a robot


reCAPTCHA
[Privacy](#) - [Terms](#)

Request Password

SUCCESS!




If you are a Student Information System user, please use that system for access to all of your ADE applications!

Please enter your ADEConnect email address to receive your change password information.

Enter Email

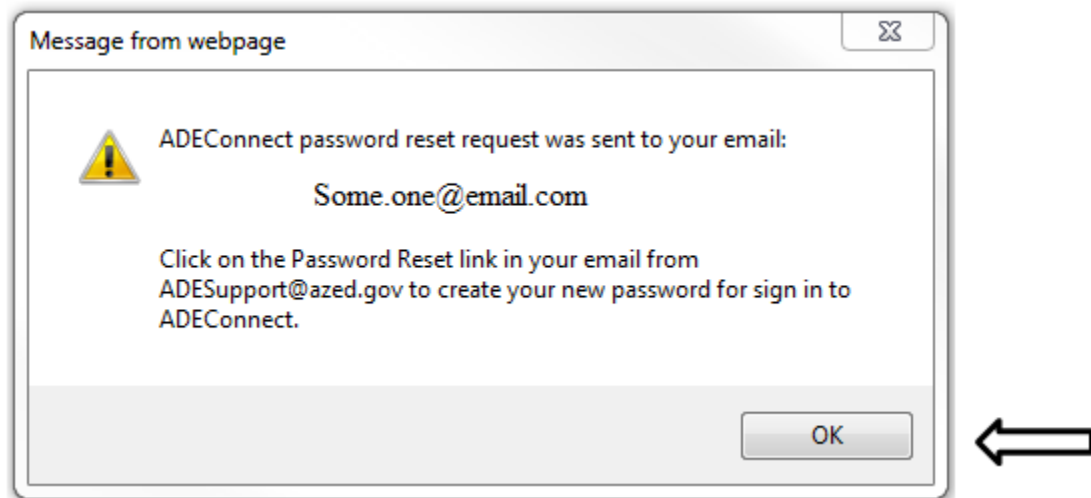
✓

I'm not a robot

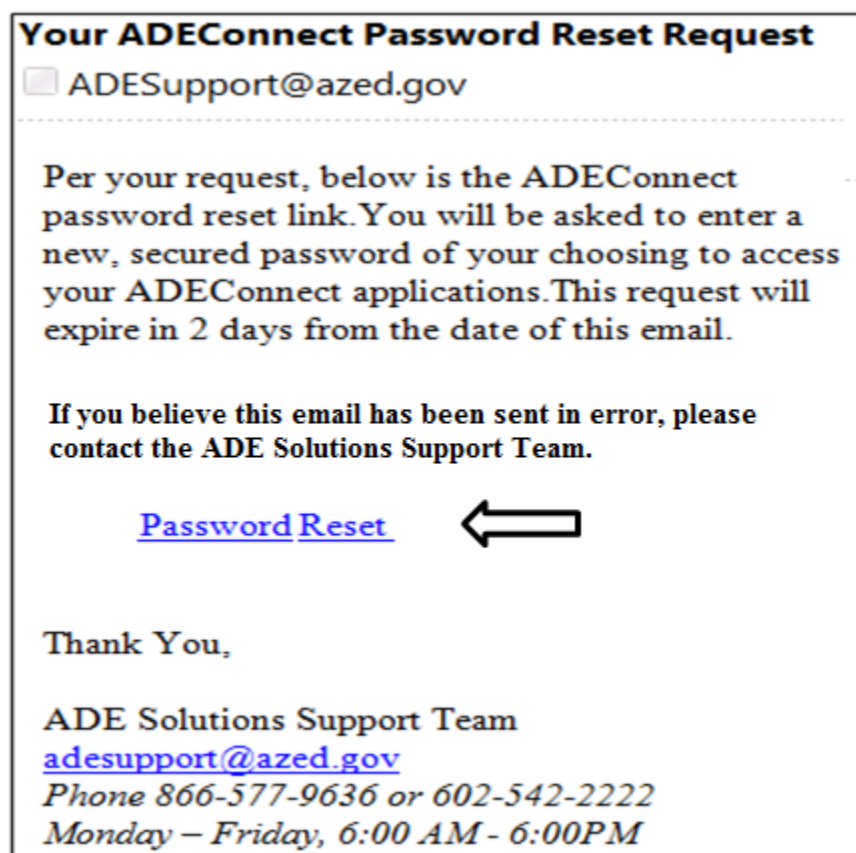

reCAPTCHA
[Privacy](#) - [Terms](#)

Request Password


- Once you have successfully completed the password reset process, the ADEConnect email address you entered will receive the Password Reset information



- In your email look for the "Your ADEConnect Password Reset Request" email from ADESupport@azed.gov:
 - Click the Password reset link (it will redirect you to the Password reset screen)



- Enter your New and Confirm New Passwords based on the ADE Password Policy



If you are a Student Information System user, please use that system for access to all of your ADE applications!

Please set your password for ADEConnect.

ADE Password Policy

- Password cannot contain your account name or parts of your full name that exceed two consecutive characters
- Eight characters minimum in length
- Three of the four options below must be included:
 - Contains at least one upper case letter
 - Contains at least one lower case letter
 - Contains at least one symbol [example: !, @, #, \$, %, *]
 - Contains at least one number [between 0-9]


New Password

Confirm New Password

Set Password

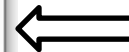
SUCCESS!

Message from webpage




Successful password reset! Please Sign In with your new password.

OK



- Now, *Sign in* to ADEConnect with your email address and your new secured password!



Sign in with your organizational account

Sign in

[Forgot Password?](#)

Your organizational account used for sign in is your email address.

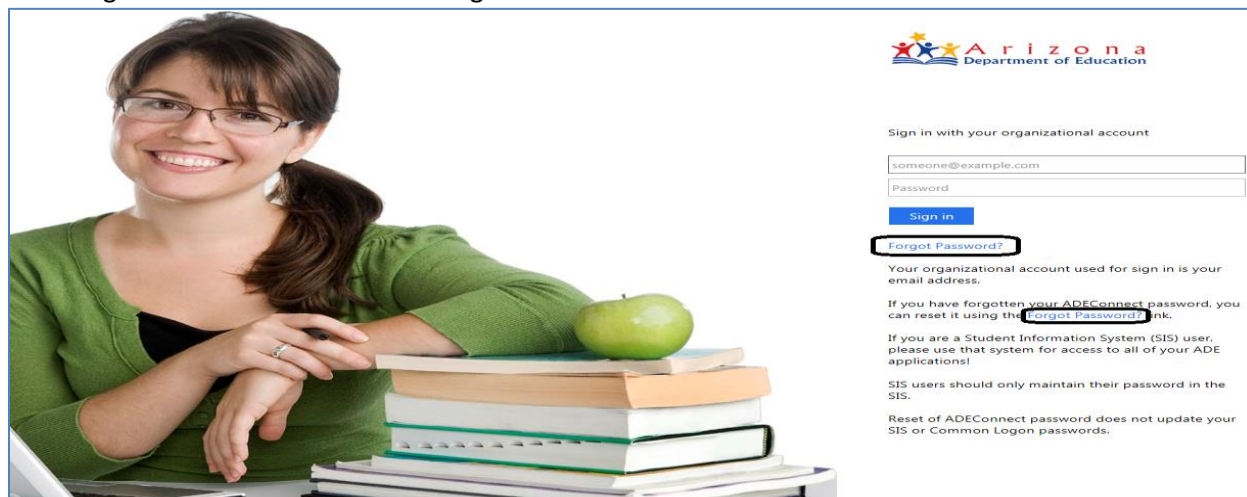
If you have forgotten your ADEConnect password, you can reset it using the [Forgot Password?](#) link.

If you are a Student Information System (SIS) user, please use that system for access to all of your ADE applications!

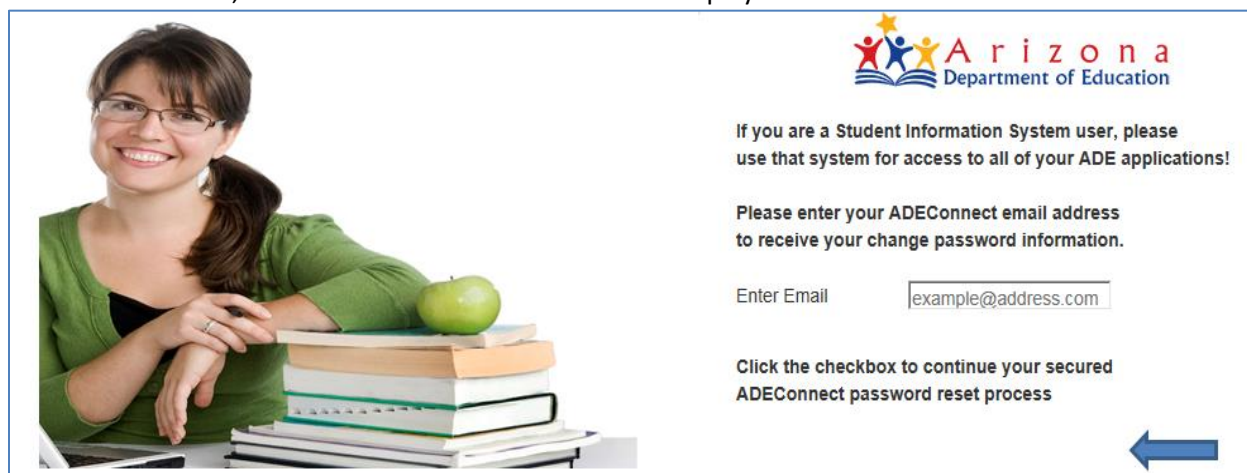
➤ **Informational Message for Internet Explorer: must use IE 8 or greater settings**

If the “I’m not a Robot” field does not appear on the Forgot Password? screen, follow the instructions below:

Direct sign-in User clicks one of the Forgot Password? links

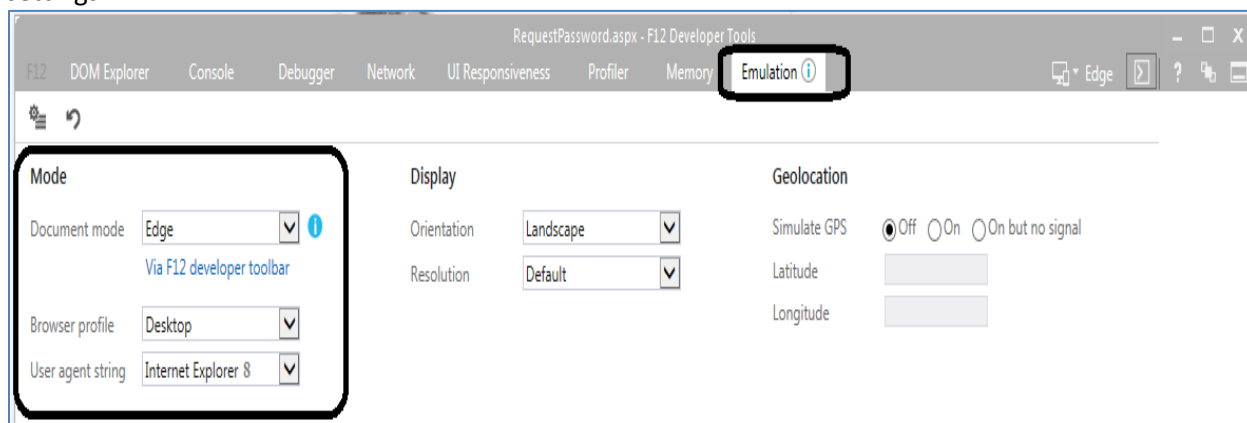


On the next screen, the “I’m not a robot” field does not display




This is due to the default settings for IE. Update the IE setting to *IE8+*.

Example setting: Click the F12 key on the keyboard and on the Emulation tab, update the Mode settings.



Do not close the Emulation screen after updating the Mode settings

The Forgot Password? screen will refresh to display the 'I'm not a robot' field to continue with the forgot password reset process.




If you are a Student Information System user, please use that system for access to all of your ADE applications!

Please enter your ADEConnect email address to receive your change password information.

Enter Email

Click the checkbox to continue your secured ADEConnect password reset process

☐ I'm not a robot 
reCAPTCHA
[Privacy](#) - [Terms](#)